

## Summary of flow

Type	Indicator	Type	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Trend
Key performance targets	4hr wait in A&E (by A&E type)	Actual	83.6%	84.0%	86.6%	84.4%	90.2%	88.2%	87.6%	86.6%	79.3%				
		Trajectory	86.0%	86.3%	86.6%	87.9%	88.5%	90.0%	90.5%	91.9%	93.5%	91.2%	93.3%	95.0%	
	DTOC performance (acute)	Actual	7.7%	6.3%	6.3%	6.7%	6.5%	6.9%	5.6%	4.6%	5.6%				
		Trajectory	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	3.5%	
	RTT (PHNT)	Actual	85.2%	85.9%	85.6%	84.8%	83.8%	82.2%	82.2%	82.4%	81.3%				
		Trajectory	85.2%	85.5%	85.7%	85.9%	85.7%	85.8%	86.2%	86.5%	86.2%	86.4%	86.7%	87.0%	
	RTT long waiters >52 weeks	Actual	84	66	59	55	49	50	46	39	45				
		Trajectory	95	86	77	68	51	46	41	36	31	26	19	0	
	62 day Cancer	Actual	80.1%	85.4%	80.5%	78.9%	75.3%	77.0%	75.9%	78.2%	82.3%				
		Trajectory	77.2%	77.9%	77.9%	85.4%	85.1%	85.3%	85.3%	85.5%	85.3%	85.3%	85.2%	85.4%	
	Cancer 2-week wait	Actual	89.6%	94.2%	92.0%	91.1%	91.8%	93.1%	93.1%	92.0%	92.5%				
		Trajectory	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	
Breast symptomatic	Actual	19.8%	8.0%	7.7%	6.3%	12.8%	3.4%	22.7%	56.7%	21.7%					
	Trajectory	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%		
6-week wait diagnostics	Actual	7.4%	10.6%	10.8%	11.2%	12.9%	14.2%	10.1%	9.1%	9.5%					
	Trajectory	6.1%	6.7%	6.6%	4.6%	2.7%	1.2%	1.0%	1.0%	1.0%	1.0%	1.0%	1.0%		
OPEL status Livewell	Actual	2.7	2.5	2.4	2.7	2.9	2.7	2.8	2.6	3.3					
OPEL status PHNT	Actual	3.2	2.9	3.0	3.0	3.0	3.4	3.1	3.1	3.7					
Pre-admission/ admission avoidance	Acute GP - Face to Face	Actual	66	84	94	76	80	75	123	76					
	Acute GP - Telephone	Actual	615	667	603	587	604	618	652	496					
	NHS 111 - Ambulance dispatches (Devon)	Actual	3956	2426	3467	3820	3588	3735	4486	4414	5358				
	NHS 111 - Recommended to attend A&E (Devon)	Actual	2273	1354	2315	2451	2253	2128	2373	2222	2397				
	NHS 111 - Recommended to attend primary care (Devon)	Actual	16090	10406	12725	14432	13739	12936	14124	13355	18643				
	SWAST call outs (Western Locality)	Actual	5850	5985	5786	6130	5915	5955	5771	5797	6292				
	SWAST conveyed to hospital (Western Locality)	Actual	2696	2761	2640	2886	2792	2908	2773	2820	2860				
	SWAST conveyance rate (Western Locality)	Actual	46.1%	46.1%	45.6%	47.1%	47.2%	48.8%	48.1%	48.6%	45.5%				
	Ambulance handover delays >30 mins	Actual	127	127	94	93	83	167	134	278	260				
	Robin ward attendances	Actual	121	145	112	113	80	84	73	56					
	Acute care at home referrals	Actual	27	26	29	27	26	21	16	11					
	Acute care at home caseload	Actual	8	8	7	6	9	10	8	9					
Community Crisis Response Team patients caseload	Actual	100	95	99	84	82	74	73	83						
Emergency department	A&E attendance - type 1 (average daily) (including major / minor) 17/18	Actual	276	282	271	292	271	277	281	278	262				
		Expected	270	281	284	286	267	280	277	274	268	262	270	283	
	A&E attendance - type 1 (average daily) (including major / minor) 16/17	Actual	256	276	270	276	264	272	273	278	262				
	% A&E attendances in triage category 1&2	Actual									22.3%				
	4hr wait in A&E	Actual	83.6%	84.0%	86.6%	84.4%	90.2%	88.2%	87.6%	86.6%	79.3%				
Conversion rate from ED	Actual	36.7%	38.1%	35.4%	34.5%	36.7%	37.3%	35.9%	38.0%	38.3%					
	Expected	37.0%	36.3%	35.7%	35.6%	37.2%	36.8%	37.7%	38.3%	40.1%	40.8%	39.1%	37.6%		
Assessment Units/ Emergency admissions	Emergency admissions to MAU via A&E	Actual	1221	1353	1153	1200	1115	1132	1182	1218	1228				
	Emergency admissions to MAU NOT via A&E	Actual	225	243	302	341	368	353	327	321	146				
	% of admitted directly to ASU within 4 hours of arrival at ED	Actual	58%	61%	56%	64%	53%	67%	61%	70%	55%				
	% of Stroke Patients receiving brain imaging within 1 Hour	Actual	64%	57%	57%	63%	53%	67%	67%	55%	64%				
Acute hospital	Emergency admissions (medical)	Actual	2062	2312	2173	2227	2097	2186	2464	2562	2677				
		Expected	2204	2236	2166	2213	2060	2177	2306	2339	2517	2412	2239	2476	
	Emergency admissions (surgical)	Actual	855	970	982	915	892	901	913	890	858				
		Expected	873	924	921	961	920	916	925	885	886	854	806	913	
	Non-elective LoS (medical)	Actual	5.30	4.86	4.94	4.83	5.18	5.22	4.66	4.50	4.13				
		Expected	5.19	5.02	5.10	4.93	5.10	5.01	4.84	4.66	4.66	5.03	5.08	4.94	
	Non-elective LoS (surgical)	Actual	4.45	4.52	4.17	3.60	4.49	4.31	4.06	4.03	3.98				
		Expected	4.44	4.15	4.19	4.19	4.20	4.35	4.36	4.37	4.43	4.51	4.58	4.40	
	LoS >6 days (medical)	Actual	537	546	525	527	522	550	545	561	534				
		Expected	561	543	534	533	510	525	537	524	571	597	554	592	
	LoS >6 days (surgical)	Actual	165	186	184	143	173	158	160	154	154				
		Expected	166	166	167	172	167	171	172	165	169	165	157	170	
Medical outlier (Alamac)	Actual	32.6	28.5	24.6	25.7	12.7	24.1	22.2	22.0	35.4					
Escalation beds open (PHNT)	Actual	36	30	32	29	33	36	31	33	36					
Bed occupancy rate (PHNT)	Actual	98.1%	97.9%	97.4%	96.9%	97.0%	97.6%	97.2%	98.2%	94.6%					
Cancelled operations on day of admission or later for non clinical reasons	Actual	135	165	128	130	141	163	152	158	133					
Cancelled operations on day of up to 7 days before for hospital reasons	Actual	439	525	483	440	430	412	513	453	397					
Stroke patients who spend at least 90% of their time on a Stroke Unit	Actual	68.3%	71.1%	73.5%	65.7%	74.7%	77.1%	70.0%	74.4%	78.9%					
Acute discharge	DTOC performance	Actual	7.7%	6.3%	6.3%	6.7%	6.5%	6.9%	5.6%	4.6%	5.6%				
	Discharges to usual place of residence	Actual	65.2%	67.4%	67.7%	70.8%	61.6%	65.0%	66.4%	66.6%	65.6%				
	Discharges to other hospital	Actual	11.0%	8.7%	11.0%	8.8%	12.8%	11.2%	10.1%	12.8%	12.1%				
	Discharges to carehome/ temporary place of residence	Actual	16.5%	16.9%	15.6%	14.5%	18.9%	18.3%	16.3%	13.1%	15.8%				
	Time of day discharge (% by midday)	Actual	15.7%	15.4%	14.8%	15.7%	14.8%	15.7%	16.4%	17.2%	16.2%				
	Weekend discharges	Actual	18.7%	19.5%	18.6%	17.9%	19.2%	18.1%	18.0%	18.1%	19.1%				
	Green to go list (ie patients fit to leave hospital - Alamac)	Actual	69	60	78	99	101	98	76	71	80				
Community	LCC rehab bed occupancy (Kingfisher / Skylark)	Actual	96.0%	96.0%	96.0%	97.0%	95.0%	93.0%	98.0%	92.0%	95.0%				
	Stroke rehabilitation bed occupancy	Actual	102.0%	96.0%	99.0%	102.0%	109.0%	112.0%	95.0%	112.0%	114.0%				
	South Hams (Kingsbridge) bed occupancy	Actual	86.0%	93.0%	94.0%	94.0%	96.0%	97.0%	95.0%	97.0%	96.0%				
	Tavistock bed occupancy	Actual	92.0%	98.0%	94.0%	90.0%	98.0%	89.0%	95.0%	89.0%	95.0%				
	LCC Rehab (Kingfisher / Skylark) - Discharges	Actual	37	47	46	37	38	48	53	50	48				
	LCC Rehab (Kingfisher / Skylark) - Discharges Plan	Plan	90	92	90	92	92	90	92	90	91	91	88	92	
	Stroke Rehabilitation - Discharges	Actual	12	12	11	11	16	14	17	10	14				
	Stroke Rehabilitation - Discharges Plan	Plan	9	9	9	10	10	9	9	9	9	9	9	9	
	South Hams (Kingsbridge) - Discharges	Actual	26	24	27	28	30	28	31	30	31				
	South Hams (Kingsbridge) - Discharges Plan	Plan	22	24	22	24	24	22	24	22	23	24	22	24	
	Tavistock Bed - Discharges	Actual	21	17	18	21	19	25	27	30	22				
	Tavistock Bed - Discharges Plan	Plan	13	14	13	14	14	13	14	13	13	14	12	14	
Community DTOC (excluding stroke)	Actual	13.5%	15.6%	17.4%	16.0%	15.1%	15.8%	13.8%	13.2%	14.8%					
Mental health DTOC	Actual	13.7%	11.8%	15.											